To Whom It May Concern:

The Kanguru USB3.0 Copy Dock (part number# U3-2HDDock-SATA) has onboard cache memory located on the controller board to ensure stable duplication. The cache memory stores bits of information from the source whenever a copy function is executed. The cache is composed of volatile memory, and all data stored within the cache memory area is permanently erased once the Duplicator is powered down.

Additionally, there is 500MB of flash memory on the controller board. The flash memory contains the devices firmware and is not accessible to the end user, nor does it ever contain any user data. The firmware in the flash memory can only be modified using a secure firmware update file.

Best Regards,

[signature] 10/21/2019

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