



Kanguru USB3 DVDRW

Model no: U3-DVDRW-24X

Quick Start Guide



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Getting to Know Your DVDRW Drive

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Introduction

Thank you for purchasing the Kanguru External USB3.0 DVDRW burner drive. With the ability to store up to 4.7GB of data on a single layer DVD or 8.5GB on a dual layer DVD disc, and the ability to playback DVD movies, the Kanguru DVDRW provides you the latest in high-definition technology. The Kanguru DVDRW also supports CD burning and playback.

Package Contents

If any of the following items are missing, please contact Kanguru Solutions Technical Support at 508-376-4245 ext.2 and your replacement parts will be shipped to you immediately.

- 1 x Kanguru USB3 DVDRW drive
- 1 x USB3 cable
- 1 x AC power adapter
- 1 x Quick Start Guide

Minimum System Requirements

- CPU - Pentium D 3.2 GHz or higher (recommended Core 2 Duo or higher)
- RAM - 1GB or more
- Interface - USB 2.0 port with EHCI driver software

Technical Specifications

Model Number	U3-DVDRW-24X
Interface	USB 3.2 Gen 1x1
Format	Dual Format (DVD+-R/RW)
Recording Speeds	DVD+R: 24x DVD-R: 24x DVD-RW: 6x DVD+RW: 8x DVD-R DL: 12x DVD+R DL: 12x CD-R: 48x CD-RW: 32x
Read Speeds	DVD-ROM: 16x DVD-ROM DL: 12x CD-ROM: 48x
Supported Formats	DVD-ROM, DVD-R (DL), DVD-RW, DVD+R (DL), DVD+RW, DVD-RAM, DVD-Video, CD-R, CD-RW, CD-ROM XA, CD-I Ready, CD-Bridge, CD-DA, CD-Audio, CD-Extra/CD+, CD-Text, Photo-CD, Video-CD
Buffer Under Run Protection	Yes
Buffer Size	2MB
Writing Methods	DAO (disk at once), SAO (session at once), TAO (track at once), Variable & Fixed Packet Write, Multisession
Access Times (TYP)	DVD 140ms; CD 110ms

Use with Windows 10 & 11

The Kanguru DVDRW does not require any additional driver files for use with Windows 10 & 11. Windows has a built-in driver that support USB connection with the USB DVD drive. Simply connect your Kanguru USB3 DVDRW drive to your PC through a USB port and turn it on. Windows will automatically detect the new hardware and install the necessary driver. When the installation has completed successfully, you will find a “DVDRW Drive” icon displayed under My Computer.

Removing your Kanguru DVDRW

Be sure to follow these safe removal procedures. Failure to do so may result in data corruption.

1. Click on the **Safely Remove Hardware** icon in the taskbar.
2. Select the **USB Mass Storage Device** with the corresponding drive letter for your Kanguru DVDRW from the popup menu.
3. A message will appear informing you that it is safe to remove the device. You can now disconnect the USB cable.

If you receive a message that the device cannot be removed, close any programs or windows that may be accessing the device and then try to safely remove it again.

WARNING! Do not disconnect a USB drive from your computer while copying files to or from the device or while files or applications stored on the drive are in use. DOING SO MAY RESULT IN LOSS OF DATA.

Use with Mac OS

Simply plug in the Kanguru DVDRW to your Mac and the operating system will automatically install the necessary driver. Once the driver has been installed a CD/DVD icon will appear on your desktop whenever a disc is inserted into the drive.

Note: The CD/DVD icon will only appear on your desktop when a disc is inserted in the drive. You will not see a CD/DVD icon on your desktop if the DVDRW is connected but there is no disc present.

Removing your Kanguru DVDRW

To properly remove the device from your computer, you need to first eject any disc in the drive. Your system may freeze up or give you an error message if you remove the device without properly stopping it first.

To properly eject a disc from the drive, drag the CD/DVD icon from your desktop to the trash bin. This will safely eject the disc from the drive. Once the disc has been removed you can safely disconnect your Kanguru DVDRW. Your system may freeze up or give you an error message if you remove the device without properly stopping it first.

Once the disc has been removed you can safely disconnect the USB Cable. If there is no disc in drive, there won't be a CD/DVD icon on your desktop. In this case you can simply disconnect the USB cable.

Burning to optical media

Kanguru recommends using the following brands of media for burning:

- DVD+R Sony, Verbatim, Taiyo Yuden, Ricoh, Philips
- DVD+RW Sony, Verbatim, Ricoh, Philips
- DVD-R Sony, Verbatim, Taiyo Yuden, Maxell, TDK, Philips
- DVD-RW Sony, Verbatim, TDK, Philips
- CD-R Sony, Verbatim, Taiyo Yuden, Maxell, Philips
- CD-RW Sony, Verbatim, Philips

Compatibility issues with read/write functions may occur depending on the media manufacturing quality. Please note that even among the media manufacturers listed above, some media may exist that is not compatible.

Warranty and Tech Support

This product carries a *1-year limited warranty from the date of purchase. Kanguru Solutions is not responsible for any damages incurred in the shipping process. Any claims for loss or damage must be made to carrier directly. Claims for shipping errors should be reported to Kanguru Solutions within three (3) working days of receipt of merchandise.

If you experience any problems installing your Kanguru product or have any technical questions regarding any of our products, please call our tech support department. Our tech support is free and available Monday thru Friday, 9am to 5pm EST.

Call 1-508-376-4245 or visit our website at <https://support.kanguru.com/>